



Matching riders with providers

ANNOUNCEMENT

10/29/15

I am very happy to announce that the new name of our organization (formerly Senior Helpline Services) is now MOBILITY MATTERS.

We will continue to offer the transportation programs and services we previously provided, specifically Rides for Seniors, our free, one-one-one, door-through-door, escorted volunteer driver program for qualified senior residents in all of Contra Costa County and 7 cities in Alameda County, and our Transportation Information & Referrals (I&R) Helpline at (925) 284-6109 or toll free at 1(855)234-RIDE (7433).

The only difference in our I&R Helpline is that we are now prepared to respond to requests for transportation information and referrals from anyone in Contra Costa County, whereas before, this service was focused only on seniors and those trying to help seniors with their mobility needs.

In January 2015, our organization began implementing the Contra Costa Mobility Management Plan by providing mobility management services throughout Contra Costa County to facilitate collaboration and coordination between public and private transportation providers in order to create a network of integrated options that primarily address the mobility needs of seniors, individuals with disabilities, and low income individuals.

We have updated our brochures and will begin updating our website soon. If you have questions about these changes, what kind of mobility management projects we are working on, or plans for the future, please call me at (925) 284-6699 or email me @ elaine@mobilitymatterscc.com. Our team is looking forward to working with all of you in some capacity on the various aspects of mobility management. Our address and phone numbers remain the same. New emails are formatted as the staff member's first name followed by mobilitymatterscc.com.

